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## Here are a few telltale signs of phishing scams:

- Urgent requests demanding a quick response to prevent account deactivation.
- Forms requesting personal identifying information are commonly used.
- Links to fake company sites are usually included – the
- URL's often include additional numbers, dashes or misspelled words but closely resemble a legitimate site

## Here are 5 tips to protect you against a phishing attack:

- Be alert for suspicious emails
- Do not reply to e-mail or pop-up message asking for personal or financial information.
- Regularly log into online accounts and check credit and debit card statements to ensure that all transactions are legitimate.
- When you're not certain about the legitimacy of a site, close your browser, re-open it and then type the address of the website you wish to visit, rather than clicking on a link in an email or an IM.
- Use personal security technologies such as anti-virus, fire walls and anti-spam software and keep them up to date.

Yahoo! Mail, which recently introduced a new version of its popular web e-mail service, is taking proactive measures to protect each and every user. Yahoo! Mail offers industry-leading virus protection, spam filters and also an e-mail authentication technology, which verifies both the domain of the email sender and the integrity of the message itself.

For more information, please visit  
<http://security.yahoo.com>  
or email me at  
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I use Instant Messaging religiously to chat with friends and family. Will Yahoo! Messenger ever allow me to chat with people who use other services? Also, every time I login, it seems that I discover a cool new feature. Is there anything in particular that I should know about?

Instant Messaging is becoming more and more collaborative each year. We're really excited about the latest version of Yahoo! Messenger with Voice which allows you to text IM friends and family who use Microsoft Windows Live Messenger by easily adding them to your friends list. To take advantage of the feature, download the newest version of Yahoo! Messenger at <http://messenger.yahoo.com>.

As for other cool new features, there are quite a few. Many IM services today allow users to make voice calls, through a technology called Voice over Internet Protocol or VoIP. The technology is becoming increasingly popular because it's easy to use and more importantly it's affordable. Most IM services today allow you to make free PC-to-PC calling, and for just pennies a minute, you can place a PC-to-Phone call anywhere in the U.S. or overseas.

We know your important personalization is to you. Just recently, Yahoo! introduced a new feature called plug-ins, which are basically add-ons to Yahoo! Messenger that people can use to easily access content on the Web or collaborate with friends. For example, you can track the hottest new books and CDs with the Amazon.com plug-in or you can make your weekend plans in real-time with the Yahoo! Event Finder plug-in. There are a variety of plug-ins available that make for a really fun Instant Messaging experience.

## You must hear all kinds of interesting stories from Yahoo! users. Are there any that you can share with us?

Recently, we learned about a soldier in Iraq who used Yahoo! Messenger with Voice to see his newborn baby. A resourceful member of the hospital staff set-up a webcam in the delivery room and used the webcam feature within Yahoo! Messenger with Voice, so the father-to-be was able to share the experience with his wife. We're always both thrilled and interested to hear about stories like this one, knowing that our work at Yahoo! is with great purpose.

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